

Parent Portal: Set up your parent portal account

 support.schoolbytes.education/hc/en-us/articles/5184859634191-Parent-Portal-Set-up-your-parent-portal-account



Last updated: October 21, 2022

School Bytes provides a parent portal to help your school communicate with you.

Your school may use the parent portal for various things, including online permission notes, attendance, and payments, which can be accessed via a secure link. The School Bytes parent portal enables you to view all your children in one portal and process payments for multiple siblings in one transaction.

IMPORTANT: To ensure that the registration process works smoothly and you can link your account to your child, make sure that you use the same email address that you have provided to the school or if using a different email address, an SMS verification code will be sent to the mobile phone number on record for you at the school.

The School Bytes payment portal is linked with the Westpac parent online payment (POP) system. Once fees are selected to pay in the School Bytes payment portal, you will then be prompted to enter your card details and finalise your payment.

To set up your parent portal, follow the steps below:

Detailed steps

1. Open the parent portal link –
<https://portal.schoolbytes.education/auth/login>



Log in to your account

Or [create a new account](#)

Email address

Password

Remember me

[Forgot your password?](#)

Log in

2. Select the register a new account link.

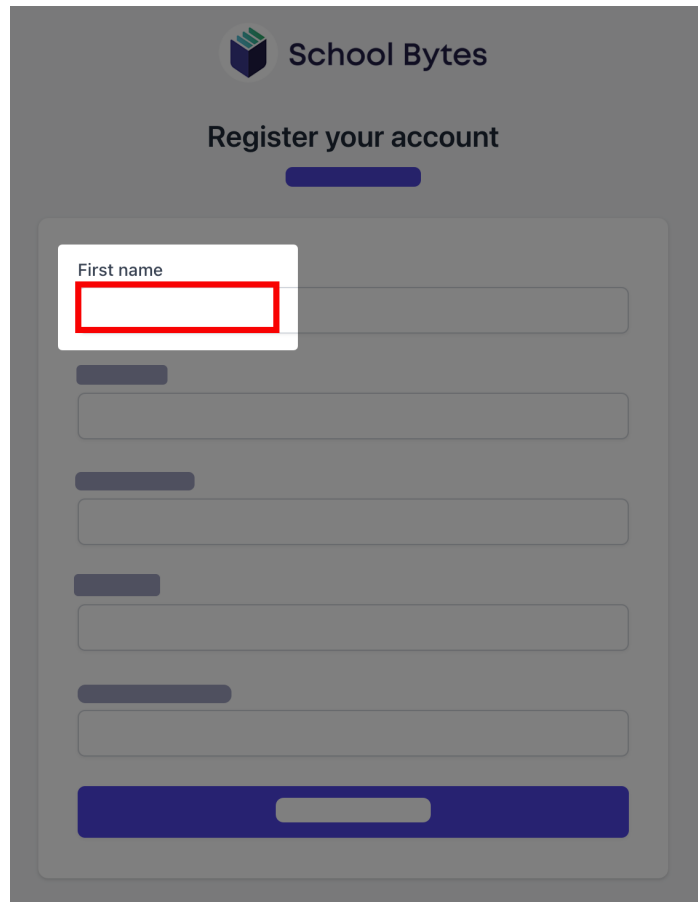


Log in to your account

Or [create a new account](#)

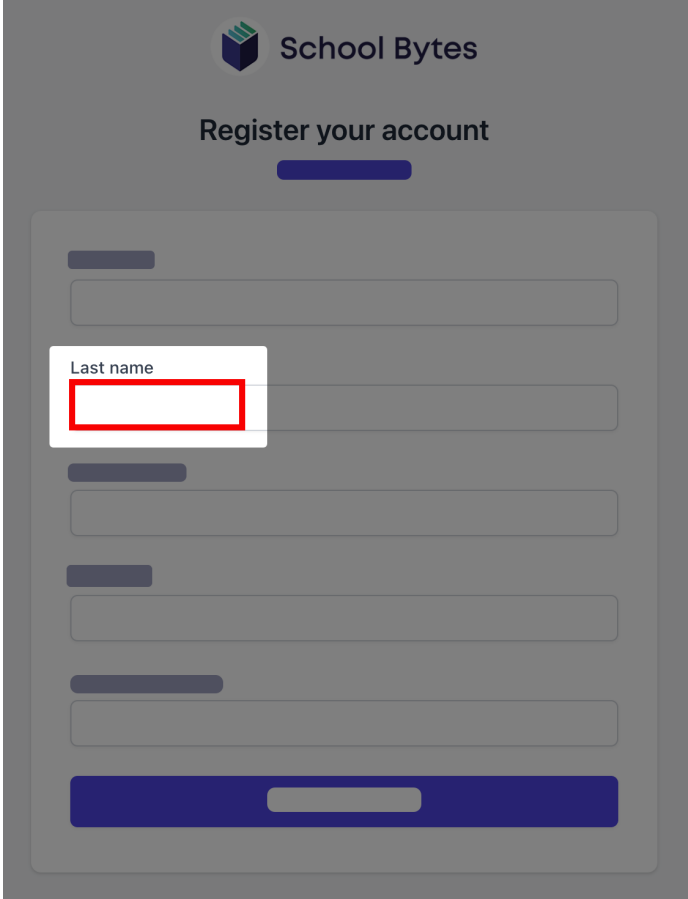
Log in

3. Enter your first name as it appears on your student's profile at the school.



The image shows a mobile application interface for 'School Bytes'. At the top, there is a logo consisting of three stacked cubes (blue, green, and red) followed by the text 'School Bytes'. Below the logo, the text 'Register your account' is displayed in a bold, sans-serif font. Underneath this text is a dark blue horizontal bar. The main content area is a light gray rounded rectangle containing several input fields. The first input field is highlighted with a white background and a red border, and a small white box with the text 'First name' is positioned above it. Below this field are four more input fields, each with a dark blue horizontal bar above it. At the bottom of the form is a large, dark blue button with a white horizontal bar in the center.

4. Enter your last name as it appears on your student's profile at the school.



School Bytes

Register your account

[Redacted]

[Redacted]

Last name

[Redacted]

[Redacted]

[Redacted]

[Redacted]

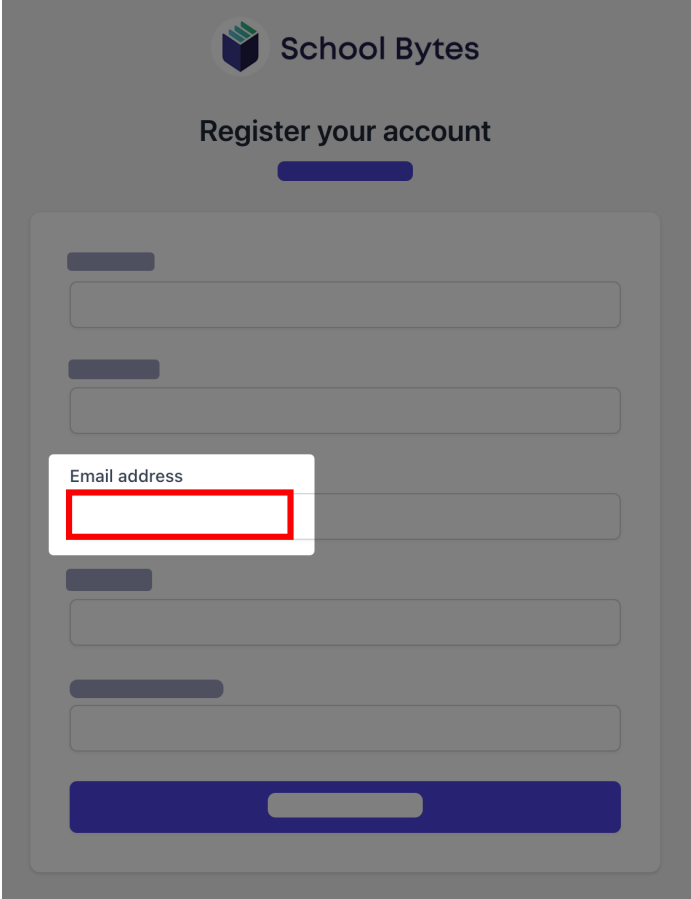
[Redacted]

[Redacted]

[Redacted]

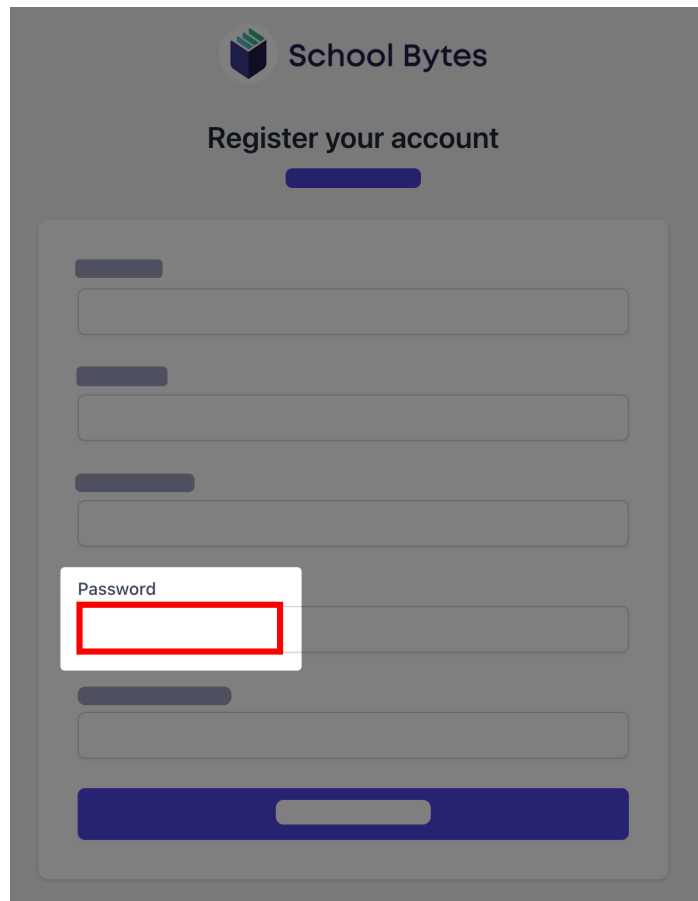
[Redacted]

5. Enter the email address that you use for school communication.



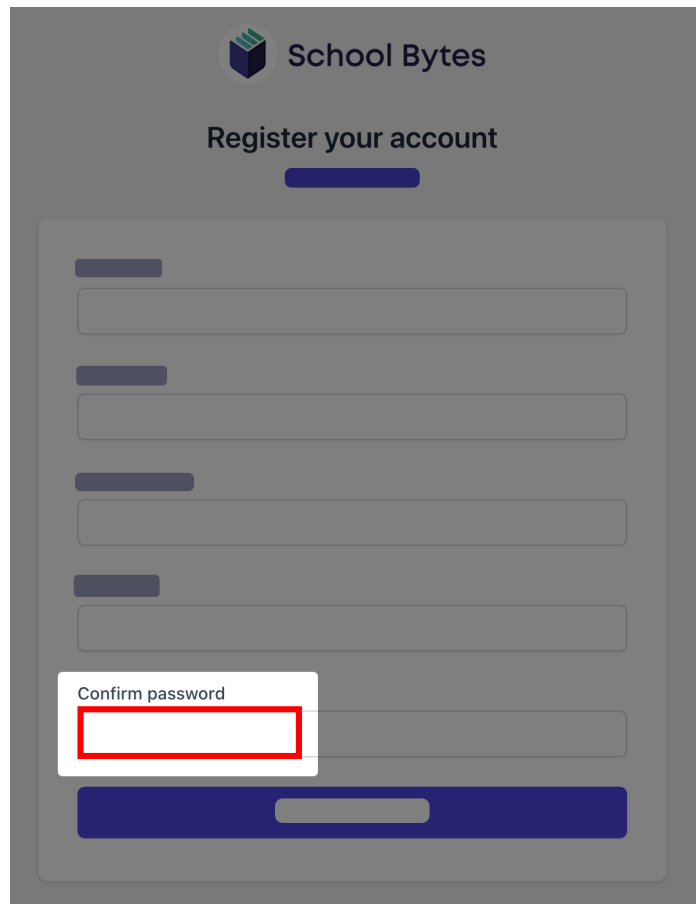
6. Enter a password.

Register your account



The image shows a registration form for 'School Bytes'. The form is titled 'Register your account' and contains several input fields. The first three fields are for email, first name, and last name. The fourth field is for password, and it is highlighted with a red border. Below the password field is a confirmation field. At the bottom of the form is a large blue button with a white arrow pointing right.

7. Confirm the password.



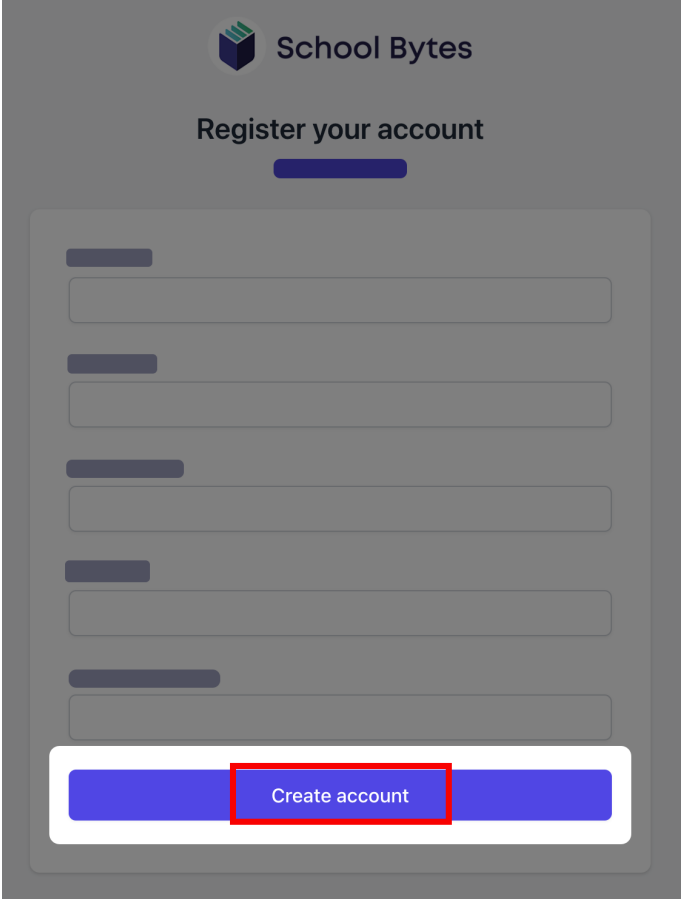
8. Select create an account.

An email will be sent to the email address nominated so that you can verify your access to the email address.

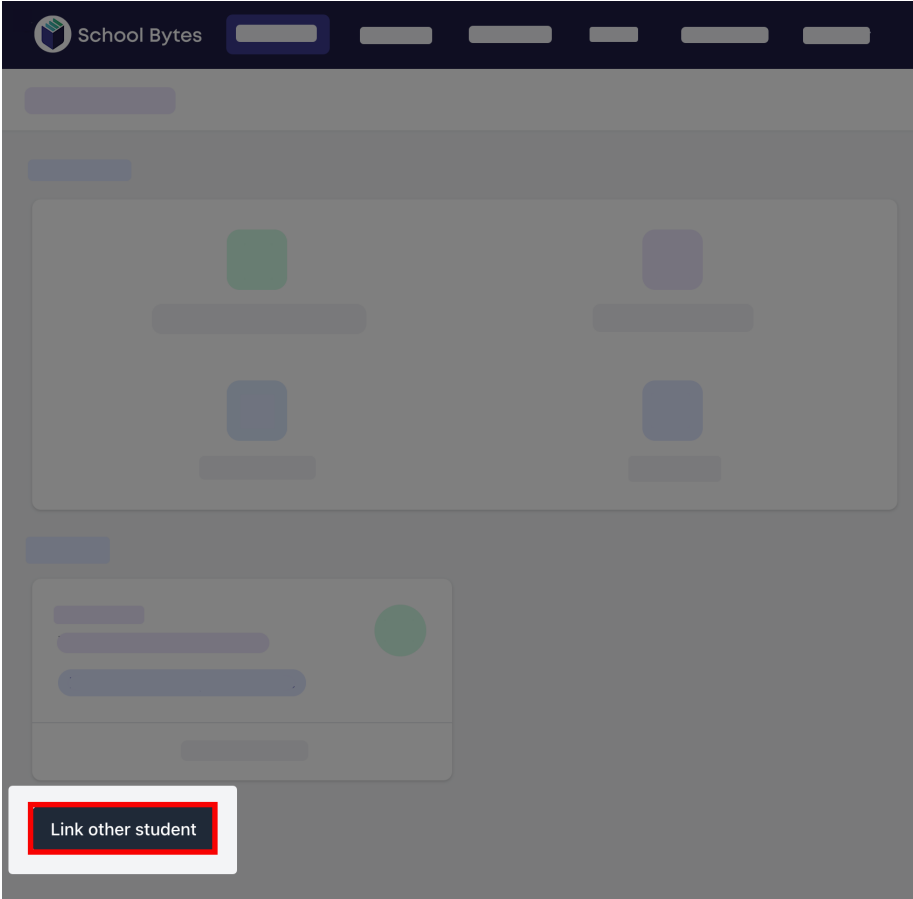
Once you have created your account, Log in to the School Bytes parent portal.

You can now link your account to all students in schools that use the School Bytes platform.


When linking a student, the system automatically matches the data you provided with details stored on the student's school profile.



1. Select link other student.



2. Search for the school's name.



The image shows a screenshot of the 'School Bytes' interface. At the top, there is a logo for 'School Bytes' and the text 'Link your students'. Below this, there is a form with several input fields. A white box with a red border highlights the 'School name' input field, which is currently empty. The rest of the form is dimmed, showing various other input fields and a large blue button at the bottom.

3. Enter the student's first name.

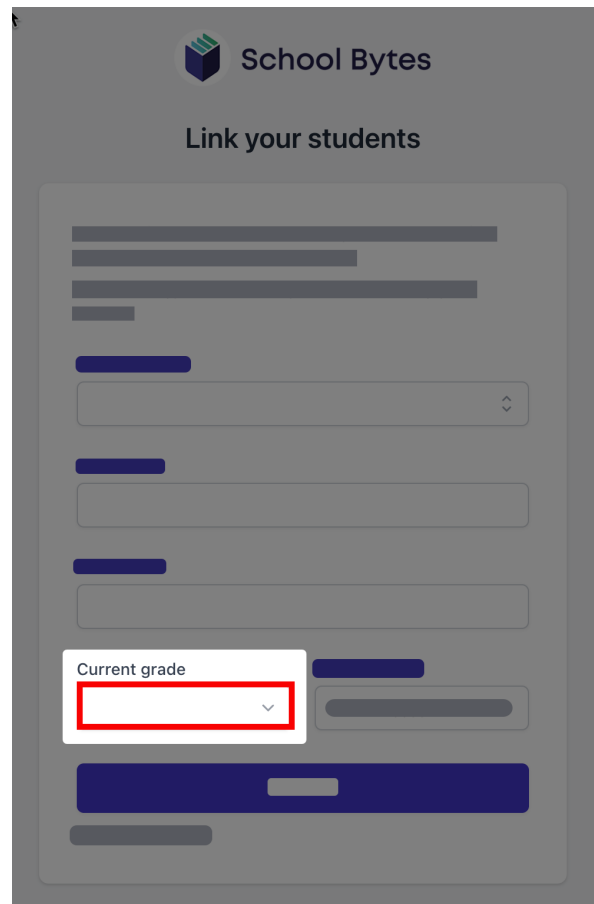
Link your students

First name

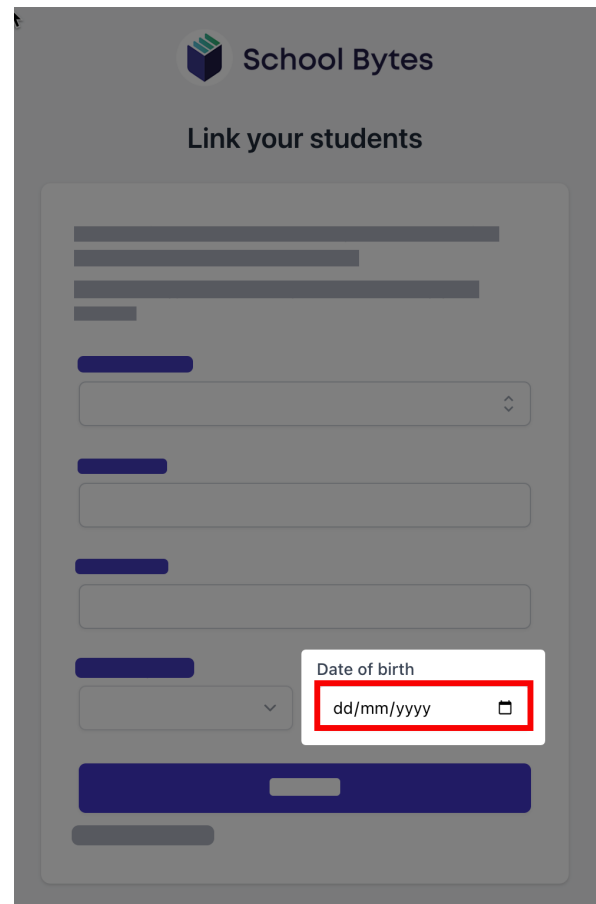
4. Enter the student's last name.



5. Select the student's current grade.



6. Enter the student's date of birth.



7. Select search.

If all student information matches with parent information according to the student's official enrolment stored at the school, the link will add the student to the parent account automatically.

Further assistance

If you are unable to link a student to your account or if you have any questions relating to this article, please contact your school.

Link your students

[Redacted text]

[Redacted label]

[Redacted label]

[Redacted label]

[Redacted label] [Redacted label]